AI Tinkerers member account help

Use this guide for common AI Tinkerers account questions. These instructions are safe to share with members in a private support case or other member-facing help conversation.

Sign in, add a passkey, or “reset my password”

AI Tinkerers does not use passwords, so there is no password to reset. You can sign in with a passkey that you previously added or with your account email and the four-digit verification code sent from `signin@aitinkerers.org`.

To sign in with an existing passkey:

1. Go to aitinkerers.org/signin.
2. Select **Sign in with a passkey**.
3. Follow the prompt from your device or password manager.

To sign in by email:

1. Go to aitinkerers.org/signin.
2. Enter the email address connected to your AI Tinkerers account.
3. Enter the four-digit verification code sent from `signin@aitinkerers.org`.

If the message does not arrive, check spam or junk for mail from `signin@aitinkerers.org`, confirm the email address was entered correctly, and request a fresh code.

To add a passkey to an existing account, sign in by email and open aitinkerers.org/passkeys. Follow the complete canonical guide: Set Up and Use an AI Tinkerers Passkey.

Email preferences

Open aitinkerers.org/email/preferences to manage AI Tinkerers notifications and newsletter preferences.

Update your title, company, or biography

Use Edit your profile and correct outdated event text for the steps to update your own role, employer, or bio and what to do if an existing speaker introduction still shows old details.

Profile privacy

Sign in, then open Profile Privacy to control what signed-out visitors and search engines can see. You can disable the public profile or choose which public sections are visible.

These settings do not hide your profile or Message Center activity from signed-in AI Tinkerers members.

Delete an account

1. Sign in and open your profile.
2. Expand **Account Settings** and select **Delete account**.
3. Complete the on-screen confirmation and confirm using the link or code sent by email.

Account deletion permanently removes the profile and personal data and cannot be undone. If the confirmation message cannot be delivered, contact support.

Change the email address on an account

If you are already signed in, or can sign in with an existing passkey, you can change the account email even if you no longer have access to the old inbox.

1. Open your profile, expand **Account Settings**, and find **Login & security**.
2. Select **Change email** and enter the new email address.
3. Enter the four-digit code sent to the **new** address. The current flow does not require a code from the old inbox.
4. Review the account preview and confirm the change. If the new address already has an account, review and explicitly confirm the proposed account merge.
5. After the completed confirmation, sign in using the new email address as prompted.

If you are signed out, cannot access the old inbox, and have no usable passkey, open a support case for staff identity review. An organizer cannot change another member’s account email through this self-service flow. Never share sign-in codes in a board post or send them to another person.

The account email remains unchanged until final confirmation succeeds. Do not claim a change or merge is complete without the completed screen or verified staff confirmation. A merge can change which existing passkeys remain usable; follow the completion screen’s sign-in instructions.